



Department of Health and Human Services  
MaineCare Services  
Member Services  
11 State House Station  
Augusta, Maine 04333-0011  
Toll Free (800) 977-6740  
TTY Users: Dial 711 (Maine Relay)

Member Name  
Street Address  
City, State, Zip

Dear MaineCare Member,

You are receiving this letter because one of your health care providers is now part of MaineCare's **Accountable Community (AC)** program. An AC is a group of doctors and other health care providers that work together to give better care to their patients and lower the costs of health care services.

**What does this mean to me?**

**Your benefits have not changed. You can still choose the health care providers you see.**

MaineCare may share your **Protected Health Information (PHI)** with the AC in order to give you better care. The AC may also share PHI with other health care providers you may see. The PHI we may share includes information about your doctor and hospital visits, prescriptions, medical conditions, and lab work.

**You do not need to do anything as a result of this letter.** We just want to tell you that you are now a member of the AC program. Your benefits and your ability to choose your health care providers stay the same.

**Name of provider that is part of AC:** \_\_\_\_\_  
**AC Name:** \_\_\_\_\_

If you have any questions, please call MaineCare Member Services at 1-800-977-6740, TTY users dial 711. We are open Monday through Friday from 7:00 AM to 6:00 PM.

More Information about MaineCare's Accountable Communities can also be found at:  
<http://www.maine.gov/dhhs/oms/vbp/accountable.html>

Sincerely,

Stefanie Nadeau, Director  
Office of MaineCare Services